

Dear Valued Customers,

We trust this message finds you well. We are writing to share some exciting news about significant changes within our company that we believe will bring about positive transformations for both our team and our clients.

As of January 2nd, 2024, Freestyle IT and Freestyle TS will undergo a dual transition. Firstly, we will be consolidating our trading business under the Freestyle TS brand. This consolidation is designed to streamline our operations, fostering a more unified approach to delivering exceptional services. We believe that by combining the strengths of both entities, we can better serve your needs and provide a more seamless experience.

Starting immediately, all quotes, orders, and invoices for Freestyle IT customers will now be processed by Freestyle TS. To facilitate this transition, your dedicated account manager will be reaching out to you individually. They will provide any necessary assistance and share the updated bank information for transactions.

Simultaneously, Freestyle TS will transition to an Employee-Owned Trust (EOT) model. This shift reflects our dedication to fostering a collaborative and sustainable future for our company, aligning the interests of our dedicated employees with the long-term success of our business.

The decision to embrace an Employee-Owned Trust stems from our belief that empowering our employees as owners will heighten overall motivation, dedication, and commitment within our workforce. This transition ensures that each team member has a direct stake in the success of the company, creating a shared sense of responsibility and pride in our collective achievements.

We want to assure you that these transitions will have no impact on the quality of service you have come to expect from us. In fact, we believe that these new structures will further motivate our team to excel in providing exceptional solutions and support to meet your evolving needs. These strategic moves are aimed at securing the long-term success of Freestyle TS and ensuring the continued satisfaction of our valued clients.

We appreciate the trust and confidence you have placed in Freestyle IT and Freestyle TS, and we are excited about the opportunities these transitions present for our shared future. We remain dedicated to building strong and lasting relationships, and we look forward to continuing our partnership with you.

If you have any questions or concerns regarding these transitions, please feel free to reach out to us. We value your feedback and are here to provide any information you may require.

Wishing you a Happy New Year and thank you for your continued support!